



# CODE OF CONDUCT

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The Aotearoa Food Rescue Alliance (AFRA) is a collective of independent, charitable food rescue organisations working together to reduce food waste and improve food security across Aotearoa New Zealand. As an alliance, our strength lies in our collaboration, our shared values, and our commitment to delivering high-quality, safe, and effective food rescue operations in service of our communities and environment.

This Code of Conduct sets out the expectations of all AFRA members. It is grounded in our shared values and strategic goals and is intended to foster trust, accountability, and unity across our membership. It complements AFRA's Constitution, membership criteria, and strategic plan, and reflects our mission to be the most effective local food rescue organisations in Aotearoa, allied to enhance our collective impact.

By adhering to this Code, members help ensure that AFRA is an alliance where knowledge is shared, impact is maximised, and relationships within and beyond our sector are built on respect and integrity.

## Upholding AFRA's Values

Members will embody and promote AFRA's shared values in all aspects of their work:

- *Manaakitanga* – Act with care, kindness, and respect for all people and communities.
- *Kaitiakitanga* – Uphold the mana of people, food, and place; operate in harmony with the natural environment.
- *Whanaungatanga* – Act in the collective interest of the alliance and its members.
- *Pono* – Be honest, transparent, and act with integrity in all communications and decisions.
- *Ako* – Share knowledge openly and be open to learning from others.

## Supporting AFRA's Purpose and Strategic Goals

Members will actively contribute to AFRA's mission to reduce food waste and improve food security, and will support the strategic goals outlined in the AFRA Strategy, including advocacy, best practice, ako, and sustainability.

## Respecting Te Tiriti o Waitangi

Members will respect and support AFRA's ongoing journey to integrate Te Tiriti into its mahi and reflect the partnership between tangata whenua and tangata tiriti.

## Commitment to Collaboration

Members will:

- Share knowledge, resources, and insights with other members to enhance the collective impact of the alliance.
- Engage constructively with member working groups and hui.
- Participate in peer support and development opportunities.

## Safe and Professional Operations

Members will:

- Adhere to all applicable food safety laws and guidelines.
- Strive to implement evidence-informed best practices, using AFRA's resources where appropriate.
- Be transparent about risks, challenges, or incidents that may impact others.

## Representing the Alliance

Members will:

- Promote AFRA's work and values in public and stakeholder interactions.
- Engage constructively with AFRA members, staff, and governance, providing feedback respectfully and in good faith.

## Data Collection and Reporting

Members will:

- Use AFRA's data platform, or an alternative platform, to report food rescue volumes and other agreed indicators in accordance with AFRA's data sharing policy.
- Share data honestly and consistently to support advocacy and continuous improvement.
- [Apply the standard calculations published in the AFRA Food Rescue Calculations guide or any document that replaces it.](#)

## Addressing Conflicts Responsibly

Members will raise concerns or grievances regarding AFRA members, staff, or governance, in accordance with AFRA's constitutionally defined dispute resolution process and commit to resolving issues in a constructive and respectful manner.